Privacy Policy

Effective Date: 16 Apr 2025

Kanpai Group Singapore ("we", "us", or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [or use our app/service], and your rights in relation to that information.

1. Information We Collect

We may collect information in the following categories:

a. Personal Information:

- Name
- Email address
- Phone number
- Mailing address
- Payment information (if applicable)

b. Non-Personal Information:

- Browser type
- IP address
- Device information
- Cookies and usage data

2. How We Use Your Information

We may use the collected data to:

- Provide and maintain our services
- Improve user experience
- Send newsletters or promotional emails (with your consent)
- Respond to customer inquiries and support requests
- Process transactions
- Analyze usage patterns to improve our services

3. Sharing Your Information

We do **not** sell your personal information. We may share your information with:

- Trusted third-party service providers (e.g., hosting, analytics, payment processors)
- Legal authorities if required by law or to protect our legal rights
- Affiliates or in the event of a business transfer

4. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience. You can choose to disable cookies through your browser settings.

5. Data Security

We implement reasonable security measures to protect your information. However, no method of transmission over the Internet is 100% secure.

6. Your Rights

Depending on your location, you may have rights including:

- Accessing your personal information
- Requesting correction or deletion
- Opting out of data processing

To exercise any of these rights, contact us at [insert contact email].

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those sites.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.